

## AUDIOLOGY DEPARTMENT HEARING AID BATTERIES & REPAIR APPOINTMENTS

If you have a hearing aid that requires repairing you must **Tel: 01482 468356** for an appointment. This is an answering machine service, when calling leave your full name & telephone number and we will call you back with an appointment.

Appointments can also be requested by **Text: 07799 895033**  
or you can **Fax: 01482 468365** or even e-mail us at: [audiology@hey.nhs.uk](mailto:audiology@hey.nhs.uk)

**You can have your hearing aid repaired at the following clinics:**  
**Please state when making the appointment at which clinic you would like to be seen.**

Centenary Building, Castle Hill Hospital  
Hull Royal Infirmary  
Bransholme Health Centre  
East Riding Community Hospital  
Withernsea Hospital  
Alfred Bean Hospital  
Marfleet Primary Healthcare Centre  
Hornsea Cottage Hospital

### Postal Service

To receive batteries through the post you must send us your battery book/card & **stamps worth at least 98p** for the return postage. *If you are enclosing regular first class stamps you will need more than one.*

If you send your hearing aid for repair via the post you must send it with your battery book & **stamps worth at least £1.30** for the return postage. *If you are enclosing regular first class stamps you will need more than one.*

### Recycling Old Batteries

Old batteries can be handed in to the audiology department at either Hull Royal Infirmary or Castle Hill Hospital for recycling. Most supermarkets will also offer battery recycling facilities.

### You can collect new batteries from the following clinics:

**Alexandra Health Centre:** 61 Alexandra Rd, Newland Ave, HU5 2NT Tel 01482 344112 – Mon Fri 8am to 6pm

**Alfred Bean Hospital Reception:** Bridlington Rd, Driffield. YO25 3JR Tel: 01377 241124 - Mon-Fri 9.00 - 5.00

**Bransholme Health Centre:** Goodhart Road, Hull. HU7 4DW Tel: 01482 826788 - Mon to Fri 8.30am to 5.00pm  
**Or North Point Customer Service Centre:** North Point Centre, Bransholme.

**Calvert Centre (Customer Service Centre & 1<sup>st</sup> Floor):** 110a Calvert Lane, Hull. HU4 6BH. Surgery Hours.

**Castle Hill Hospital (Main Outpatients and ENT):** Castle Rd, Cottingham – Mon-Fri 8.30-5pm

**Diadem Medical Practice:** 2 Diadem Grove, Hull. HU9 4AL.

**East Riding Community Hospital:** Beverley. HU17 9PA Tel: 01482 886600 - Mon-Fri 9-5pm

**Elliott Chapell Health Centre:** 215 Hessle Road, Hull. HU3 4BB.

**Gilberdyke Health Centre:** Thornton Dam Lane. Gilberdyke. HU15 2UL Tel: 01430 440225 - Mon to Fri 9.00- 4.00

**Highlands Health Centre (Reception):** Lothian Way, Nth Bransholme. Tel: 01482 839494 – Mon-Fri 9am-4.30pm

**Holme-on-Spalding-Moor:** The Surgery, Rush View. YO43 4BJ. Tel: 01430 860221 - Mon, Weds, Fri 8.30am to 6.00pm, Tues & Thurs 8.00am to 4.00pm

**Hornsea Cottage Hospital (Outpatients):** Eastgate, Hornsea. Tel: 01964 533146 – Mon to Fri 9am to 5pm

**Hull Royal Infirmary Main Reception:** Anlaby Road, Hull. HU3 2JZ. 24 hours.

**Kingston Medical Centre:** 151 Beverley Road, Hull. HU3 1TY. Surgery open hours

**Longhill Healthcare Centre:** 162-164 Shannon Road, Hull. HU8 9RW. Surgery open hours

**Market Weighton Group Practice:** 10 Medforth Street, Mkt Weighton. YO43 3FF Tel: 01430 875353 - Surgery hours

**Morrill Street Health Centre:** Morrill Street, Hull. HU9 2LJ Tel: 01482 323303 - Mon to Fri 8.30am to 5.00pm

**Marfleet Healthcare Centre:** 348 Preston Rd, Hull. HU9 5HH Tel: 01482 344300 - Mon to Fri 8.30am to 5.00pm

**New Hall Surgery:** Cottingham Road, Hull. HU6 8QF. Tel 01482 343390 – Surgery Hours

**Newington Healthcare Centre:** 2 Plane St, Anlaby Rd. HU3 6BX. Tel: 344200 - Mon-Fri 8am-12.30 & 1.30-5pm

**Orchard Park Health Centre:** Ellerburn Avenue, Hull. HU6 9RR Tel: 01482 857191 - Mon to Fri 8.30am to 5.00pm

**Orchard Park Customer Service Centre:** Orchard Centre, Orchard Park Road HU6 9BX.

**Park Health Centre – East Park Practice Reception:** 700 Holderness Rd Hull. Mon-Fri 8am-8pm Sat 9am-1pm

**Rosedale Community Unit:** Preston Road, Hedon. HU12 8JU Tel: 01482 891470 - Mon to Fri 9.00am to 5.00pm

**Withernsea Community Hospital Reception:** Queen St, Withernsea. Tel: 01964 614666 - Mon-Fri 9am-4.30pm

**It is possible to obtain help if you have problems hearing the television. These include personal listening or even personal loop systems. Contact the Sensory Team. They may also provide other equipment that you may find useful.**

### The Sensory Team

(Inside the Hull boundary)

**Tel.(01482) 318700**

Fax. 01482 318702

Minicom.01482 318701

Text.07810-503530

sensory.team@hullcc.gov.uk

If you are classed as the

**East Riding Of Yorkshire**

**(01482) 393939**